

1. PRIVACY AND SECURITY POLICY

The following information about our Privacy Policy reflects the commitment of ARAWAC CONSULTING SL, (hereinafter FABOA), as the data controller, to maintain and ensure secure commercial relationships through the protection of personal data, guaranteeing the right to privacy for each user of our services. In this document, we explain how we use the personal data you provide through the form.

2. DEFINITION OF PERSONAL DATA

"Personal Data" means any information concerning an identified or identifiable natural person. This includes, among others, name, surname, postal and email address, and phone number.

3. PROCESSING AND PURPOSES OF COLLECTED DATA

Any personal data you provide when visiting our web portal will be processed in accordance with data protection regulations and will only be collected, processed, and used for lawful, legitimate, and informed purposes. Therefore, we detail the purposes for which FABOA will use your personal data:

For the submission of contact forms or emails:

Purpose: To contact you to provide the requested information and to send you information via electronic means about new services and company news.

Legitimacy: The legitimate basis for processing the data lies in the execution of the pre-contractual measures requested.

Retention periods: The data will be kept for the necessary time to respond to the queries raised and in the case of newsletters, until the subscription is cancelled.

FABOA will inform all users of the non-mandatory nature of collecting certain personal data, except in the fields indicated otherwise. However, failing to provide such data may prevent FABOA from providing all services linked to such data, absolving us of any responsibility for the non-provision or incomplete provision of these services.

It is the user's responsibility to provide truthful data and keep it updated. FABOA reserves the right to exclude from services and cancel the service to any user who has provided false data, without prejudice to other legal actions that may arise.

Your personal data will NOT be communicated to any other company. If it is necessary to communicate your information to another entity, we would request your express consent before doing so.

4. SECURITY OF YOUR PERSONAL DATA

FABOA is particularly concerned with ensuring the security of your personal data. Your data is stored in our information systems, where we have adopted and implemented security measures, both technical and organizational, to prevent any loss or unauthorized use by third parties. For example, our web portals use HTTPS data encryption protocols.

5. INFORMATION ON THE USE OF COOKIES

Merely visiting this web portal or using FABOA's services does not automatically register any personal data that identifies a User. However, we inform you that during web navigation, "cookies" are used, which are small data files generated in the user's computer and allow us to obtain the following analytical information:

- a) The date and time of access to the Web, allowing us to know the busiest hours and make precise adjustments to avoid saturation problems during peak hours.
- b) The number of daily visitors to each section, allowing us to know the most successful areas and increase and improve their content to provide more satisfactory results for users and improve content design.
- c) The date and time of the last time the user visited the Website to conduct analytical and statistical studies on web usage.
- d) Security elements involved in controlling access to restricted areas.

For more information, visit our **cookie policy**.

6. USERS' RIGHTS

All users can exercise any of the rights granted by data protection regulations, such as the right of access, rectification, restriction of processing, deletion, data portability, and opposition, by writing to our data protection officer at info@faboa.co. If deemed appropriate, you can also file a complaint with the Spanish Data Protection Agency (www.aepd.es).

7. CHANGES TO THE PRIVACY POLICY

Our Privacy Policy may undergo updates due to legal changes and needs, as well as due to improvements and changes in how we offer and provide our services. Therefore, we recommend that you periodically visit and access our Privacy Policy to stay informed about the latest changes. If such changes are related to the consent given by the user, a separate and independent notification will be sent to obtain it again.

If you have any questions or concerns about our Privacy Policy during reading, or if you wish to exercise any right or action related to your personal data, please contact us at the following email address: info@faboa.co.